

For pet owners everywhere...

ABBEY VETERINARY GROUP

Together with

VetsGlobal.com

LOOK AFTER YOUR PET'S HEALTH - ONLINE



AN AMAZING NEW SERVICE FOR PET OWNERS EVERYWHERE

To look at your pet's record, click the link to VetsGlobal.com on the Practice Web page, www.abbeyvetgroup.co.uk

Log in to VetsGlobal.com using your postcode (Zipcode) and the unique 6 character password your vet has given you when you registered for the service.

You will then be able to see:

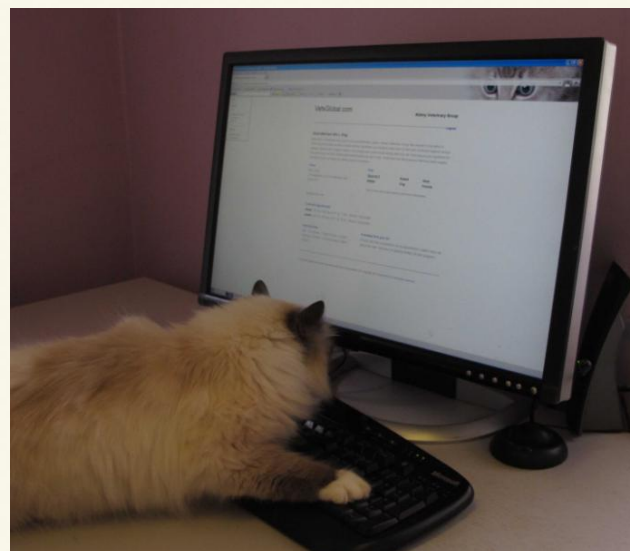
- a list of all the pets you have registered with your local Veterinary Practice
- details of any future appointments that you have made
- important pet-related announcements
- your surgery's opening hours

(If you would like to see an example display, please use postcode **aaa** and password **aaa**)

Click on one of your pets' names and the screen changes to show the animal's photo, together with the brief description held by your vet. On this screen you can also see:

- details of your pet's vaccinations, together with when they are due for boosting
- a list of any repeat medication authorised for this pet
- any messages from your vet about this particular pet
- your current account balance

If your pet unfortunately needed to be hospitalised, you can see regular updates on his or her progress posted to this screen.



Now, if I could only get them to order me a credit card...

REQUESTING AN APPOINTMENT WITH YOUR VET

If you need to see your vet, or if you simply want to send a message to your Practice, select 'make an appointment' and proceed as follows:

- select the branch of your veterinary Practice that you would like to attend
- choose the date on which you would like to attend
- a table will be displayed showing each surgery consultation period on the day in question. It will also show you how busy that period is, so that you can select a different, less congested period
- enter the time you would like your appointment at
- complete the form with your name and email

Once sent, you will receive an immediate reply acknowledging your request, followed later by an email confirming your appointment.